



(Managed by Metro Green Adventure Sdn Bhd (986404-P))

Module: Building A Winning Team

Introduction

Of late, the work place has evolved tremendously. The eight-hour working day is gradually becoming a thing in the past as progressive businesses begin to embrace a more fluid and collaborative approach. However, employees will remain the heart beat of every organisation. To stay relevant and to continue to be successful, the need to adapt to changes to sustain an effective organisation and team performance has never been more essential.

Objective

This is where 'Building A Winning Team' workshop comes in. The training which will focus on the importance of interpersonal skills and effective communication, trust and mutual accountability will therefore help participants to strengthen their understanding on what drives a high-performing team. The right key skills set will address conflicts and challenges with the view to improve and enhance in the office environment.

Upon the completion of this workshop, participants will be able to understand the various stages of team development, embrace and practise effective interpersonal and communication skills for the overall development and improvement of the organisation.

Teamwork Activities

The objectives of these activities are to stimulate teamwork and to foster better working relationships. The activities are organised within the George Town enclave. This 3-hour activities will shed clear insights on the importance of leadership, team strategies, team motivation, work delegation, communication and time management. Participants will also experience and enjoy Penang's Unesco Heritage site, the living culture within the site and its traditional trades, incredible street arts, interesting & amazing street food.

Effective Team Characteristics & Assessment

Teamwork is distinctively more effective than working alone as teams function as systems with a set of dynamics. This module focuses on reflections, assessments and discussions based on participants' observations during the team activities – this contextualises team members relationships. It will cover common problematic team behaviours and draws out the qualities of what makes a team effective and productive for the organisation.

Team Development & Challenges

A team comprises different people with different personalities and qualities. This is why functioning as a team is a complex task. This module will encourage participants to discuss the effects of problematic behaviours and ways to overcome them. It will also introduce a framework to assess team development and look at various solutions for improvement.

Managing Conflicts

Conflicts are inevitable in any workplace. But if managed properly they can be constructive, healthy and can assist to develop stronger working ties in the work place. This module will elaborate the various layers of conflicts and assist participants to identify, navigate and manage them with the relevant management tools.

Outcome

Participants will be better equipped with the right management tools, learn how to better navigate conflicts and grow out of any confrontations faced.

As a result a better and happier working environment will develop in the work place.. A happy working environment stimulates a high performing winning team of employees who will in turn work actively and happily towards the success of the organisation.